

Course Description

PCO2731 | Human Relations | 3.00 credits

Emphasizes an awareness of the problems of a person's relationship to others, and the known laws and generalizations about the action patterns of individuals and groups. Effort is made to develop an awareness of the techniques of effective interpersonal relations.

Course Competencies

Competency 1: The student will demonstrate an understanding of the problems of a person's relationship with others by:

- 1. Identifying the common challenges in interpersonal relationships.
- 2. Analyzing the factors that contribute to conflicts in relationships.
- 3. Evaluating the impact of communication on relationship dynamics. Learning outcomes communication critical thinking

Competency 2: The student will apply known laws and generalizations about the action patterns of individuals and groups by:

- 1. Observing and documenting typical behavioral patterns in various social settings.
- 2. Comparing and contrasting cultural and societal influences on human behavior.
- 3. Predicting potential outcomes based on established behavioral principles.

Competency 3: The student will develop an awareness of the techniques of effective interpersonal relations by:

- 1. Practicing active listening and empathetic communication skills.
- 2. Applying conflict resolution strategies in simulated scenarios.
- 3. Reflecting on personal experiences to improve interpersonal effectiveness.

Learning Outcomes:

- Communicate effectively using listening, speaking, reading, and writing skills
- Demonstrate knowledge of ethical thinking and its application to issues in society
- Formulate strategies to locate, evaluate, and apply information

Updated: Fall 2025