Opening Gateways: Mathematics Success and Emotional Intelligence

Informed Consent

You are being asked to complete this survey because you received services from the *Opening Gateways: Mathematics Success and Emotional Intelligence* grant at the MDC Wolfson campus, which assists students through academic and student support services and provides professional development for faculty and staff via the Teaching and Learning Center's respective programming. Details about the study and your participation are below:

Purpose of the Study: Surveys conducted by the *Gateways* program will enable program participants to provide information regarding perception of quality of services received. The data collected from the survey will be used for educational and publication purposes, however, you will not be identified by name. Only participants that are 18 years of age or older can participate in this study.

Procedures: Surveys will be administered online using Qualtrics and Google Survey. The surveys will be done at various points of each semester including pre-midterm, post-midterm and end of term. Each survey will require no more than 15 minutes to be completed. Participants can complete the survey at their own leisure, at home or school, within the time provided by program staff.

Foreseeable Risks: There are no foreseeable risks associated with the completion of any of these surveys. Please note that the surveys are being conducted with the help of Qualtrics and Google Survey, companies not affiliated with Miami Dade College or *Gateways*, and with its own privacy and security policies that you can find on their websites. We anticipate that your participation in this survey presents no greater risk than everyday use of the Internet.

Potential Benefits: Overall, the survey results will be used to improve quality of services provided to students, faculty, and staff and to better understand how these services supports the success of students and professional development of faculty and staff.

Confidentiality: All surveys are distributed via an online platform. Surveys will remain securely stored and access will not be provided to non-program personnel. Every effort will be made to maintain the confidentiality of your responses. De-identified data from this study may be shared with Miami Dade College and third parties to advance education practices. We will remove any code or personal information that could identify you before files are shared to ensure that, by current scientific standards and known methods, no one will be able to identify you from the information we share. Despite these measures, we cannot guarantee anonymity of your personal data. Your confidentiality will be kept to the degree permitted by the technology being used. We cannot guarantee against interception of data sent via the internet by third parties. Data may exist on backups beyond the timeframe of the *Gateways* grant.

Conditions of Participation: Participation in these surveys is voluntary. Refusal to participate will not result in penalty or loss of benefits to which the participant is otherwise entitled. The participant may withdraw from the study at any time without penalty or loss of benefits to which the subject is otherwise entitled under the *Gateways* program.

Compensation for participation: There is no compensation awarded for the completion of this survey.

Contact Information: Please contact Uyen Le, *Gateways* Project Director, at ule@mdc.edu for answers to pertinent questions about the study. Please contact Miami Dade College's IRB at IRB@mdc.edu, if you have any questions, complaints, or concerns regarding your rights as a research participant.

By completing the survey, you are confirming that you are 18 years of age or older, that you voluntarily agree to participate in this study, and that you read and understood the information above. Thank you for your cooperation as we continue to make improvements to better serve you.